



WHAT IS A HOME CARE PACKAGE?

More older people want to keep living independently, than ever before.

A Home Care Package is an allocation of funds enabling you to purchase services and products that support your independent lifestyle goals.

MannaCare provides a range of Home Care Packages enabling greater choice and flexibility to personalise services that assist older people to remain in their homes longer.

MannaCare is the only Home Care Packages provider in the Manningham municipality to offer a fully integrated range of local services.

WHO CAN HELP ME MANAGE A PACKAGE?

Your MannaCare advisor will work together with you and your representative to design and manage your Home Care Package. Reflecting your values and goals, they will set up services, source useful products, make referrals and monitor your progress and budget.

They will also advocate on your behalf, if needed, so specific requests are met.

MannaCare offers three types of Home Care Packages:

Level 2 supports people with **low level care needs**

Level 3 supports people with **intermediate care needs**

Level 4 supports people with **high care needs**

WHAT SERVICES CAN BE PURCHASED THROUGH A PACKAGE?



Personal services - personal assistance, including individual attention, individual supervision and physical assistance with activities such as bathing, showering, toileting, dressing and undressing, mobility, communication, etc



Mobility and dexterity - including the provision crutches, quadruped walkers, walking frames, walking sticks, mechanical devices for lifting, bed rails, slide sheets, sheepskins, tri-pillows, pressure relieving mattresses and assistance with the use of these aids



Nutrition, hydration, meal preparation and diet
Assistance with preparing meals; assistance with special diet for health, religious, cultural or other reasons; assistance with using eating utensils and assistance with actual feeding if needed



Continence management - including assessment for and, if required, providing disposable pads and absorbent aids, commode chairs, bedpans and urinals, catheter and urinary drainage appliances and enemas; assistance in using continence aids and appliances and managing continence



Management of skin integrity - including providing bandages, dressings and skin emollients



Transport – to shops, appointments, social activities or events



Assistive technology – house maintenance and modifications, personal alarm and emergency monitoring systems

In addition to these services, nursing, allied health or other clinical services (such as hearing or vision services) can be accessed under any level of Home Care Package.

Our direct service arm, MCA FlexiCare, also provides an extended range of personalised in-home support services.

Contact MannaCare to discuss all the options available to create tailored support to match individual needs.



WHAT IS CONSUMER DIRECTED CARE?

MannaCare's service principle is based on the concept of Consumer Directed Care (CDC).

Under the CDC model of service, once a consumer's goals and level of involvement in the management of the package have been identified, the provider/Care Advisor will work in partnership with them to determine what care and services are needed to support their goals and meet their care needs.

WHO IS ELIGIBLE?

To receive a package, a person needs to be assessed and approved as eligible for home care by an Aged Care Assessment Team.

MannaCare is able to assist people with the application process.

WHAT DOES IT COST?

A basic daily fee applies to all package types. The Australian Government subsidises the cost of Home Care Packages however users may be required to contribute to the cost.

In addition to this fee, Centrelink will apply an income test to all consumers who have income greater than the basic Aged Pension, and will determine if an Income Tested Fee is also required to access a Home Care Package.

Home Care Packages are governed by the Home Care Common Standards.

For more information on Home Care Packages, call MannaCare on 03 9856 1218.



MannaCare
WIDER CHOICES FOR OLDER PEOPLE



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